

Supporting Children with Disabilities and Developmental Delays

November 18, 2025





## **Agenda**

- Welcome, Connector & Updates
- ChiByDesign Early Intervention Sprint
- Discussion
- Public Comment
- Wrap-Up



## **Community Agreements**







Speak your truth in a safe



Take space, make space



Allow time for interpretation



Experience discomfort- and name it



Show empathy



Expect and accept lack of closure



Come prepared to actively participate in meetings



Avoid the use of acronyms



Be flexible



#### **Workgroup Engagement**

#### **Workgroup Members**

https://bit.ly/4epcNp6



#### **Members of the Public**

https://bit.ly/4htrqdH





# Connecting the Dots Across Workgroups and TAC

- Supporting Children with Disabilities & Developmental Delays
- Co-Design Workshops
- Focused Discussion
- Surveys and InterviewsListening Sessions

Vision: What do families with children with disabilities and developmental delays want and need?

What do providers want and need to deliver to families?

- Support Workgroups
- Focused Discussions
- Surveys and Interviews
- Interagency Team

How do we get from current state to our vision?

What infrastructure is needed to make the vision possible?

 Supporting Children with Disabilities & Developmental Delays

- Focused Discussion
- Surveys and Interviews
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- Listening Sessions

Current state: what are the pain points in family services?

Funding Design

TAC



#### **Subcommittees Structure**



#### **Child Care/Pre-K**

- Including centers, homes, and school-based settings
- Topics may include:
  - What are the costs associated with familydriven vision of quality?
  - How does funding design impact providers in the mixed delivery system?
  - What are the considerations around funding structures to support family and community needs?

### Family, Friend, and Neighbor (FFN) Providers

- Topics may include:
  - What are the unique needs of Family Friend Neighbor (FFN) providers?
  - How should funding design and the road map to full costs account for FFN providers' structure?

#### **Home Visiting**

- Topics may include:
  - What are the considerations around saturation of Home Visiting and impact on funding design?
  - What else should be considered to reflect families' priorities?



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- Listening Sessions

Current state: what are the pain points in family services?

ChiByDesign: Early Intervention Sprint

TAC







#### Meet the ChiByDesign Team













**Mikayla Buford** Design Researcher

**Mihika Mehta** Design Researcher

**Clara Asumuda** Design Researcher

Tommie Collins
Project and Visual
Communications Lead

**Justin Walker**Business Strategy &
Design Operations Lead

**Chris Rudd** Founder & CEO





ADVANCING EARLY INTERVENTION

#### **Project Overview**

The Illinois Department of Early Childhood has engaged our team to understand barriers affecting early intervention services for children from birth to age three. Our research will focus on significant access challenges and disparities identified in three Chicago neighborhoods and rural Illinois communities.

By understanding the challenges faced by parents, service providers, and other stakeholders, this initiative aims to develop targeted policy recommendations that improve service delivery and create more equitable outcomes for children and families across the state of Illinois.

#### **Engagement Focus Areas**

IDEC sought to engage specific communities in urban and rural settings that experience significant barriers to accessing and receiving birth-to-three services with a focus on early intervention. These communities are:

#### CENTRAL ILLINOIS COUNTIES

Henry County Stark County

Peoria Country Tazewell County

**Woodford County** 

#### CHICAGO NEIGHBORHOODS

**Auburn Gresham** 

**South Austin** 

**West Garfield Park** 



#### **Project Process: Engagement Activities**



WORKSHOP ONE
Understanding the System



WORKSHOP TWO Future Framing



Prototyping &
Policy Infrastructure



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Prototyping &
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## **Participation Breakdown**

Stakeholders	Targeted*	Central Illinois	Chicago	Total
Parents or Caregivers	20	4	5	9
Providers	4	3	3	6
Intermediaries	4	6	1	7
State Personnel	8	4	3	7



<sup>\*</sup>Total number across both cohorts, divided equally



#### **Surfaced Challenges and Emerging Opportunities**

In workshop one, co-designers identified several challenges that impact parents/caregivers and providers respectively and collectively while also brainstorming emerging opportunities to improve the experience. Below are some examples:

## PARENT & CAREGIVER CHALLENGES

#### Virtual versus in-person services.

Technology makes receiving services more accessible; however, parents and caregivers prefer in-person sessions, for they foster relationship building and more tangible results.

#### PROVIDER CHALLENGES

**Provider training.** There is a need for more providers to have adequate training and familiarity to deliver quality care and more services to families and caregivers.

#### OVERARCHING CHALLENGES

Lack of collaboration amongst system actors. Across systems, the work is done in a siloed manner, leading to gaps in experiences and families receiving the care needed

#### EMERGING OPPORTUNITIES

Centralized referral tracking system. Currently, the information is siloed to CFCs, which inhibits families from being promptly connected to services.



#### **Project Process: Engagement Activities**



WORKSHOP ONE
Understanding the System



WORKSHOP TWO
Future Framing



Prototyping &
Policy Infrastructure

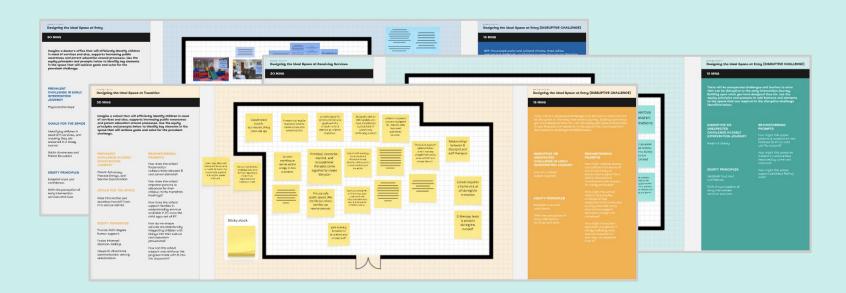


## **Participation Breakdown**

Stakeholders	Targeted*	Central Illinois	Chicago	Total
Parents or Caregivers	20	4	4	8
El Providers	4	2	2	4
Day Care Providers	4	0	3	3
State Personnel	8	2	1	7
CFC Staff	6	0	8 *Total number aci	<b>8</b> ross both cohorts, divided equally







FUTURE FRAMING

#### **Session Objective**

We sought to collectively imagine a set of preferred futures where the needs of families and children are at the center. Co-designers explored ways to address current challenges across each phase of the early intervention journey: entry, receiving services, and transitioning out of early intervention. They proposed ideas for new services, delivery models, resources, and technology solutions to better support families and providers.

TRANSFORMING EARLY INTERVENTION SERVICES IN ILLINOIS

# What We Heard: Early Ideas & Emerging Opportunities

In workshop two, co-designers identified potential solutions to existing challenges across the early intervention journey, from entry to transition from early intervention services:

## ENHANCED SUPPORT DURING WAITLIST AND SERVICE DELAYS

#### Interim developmental support.

Families receive interim developmental support while waiting for providers (home visiting, activities, temporary therapists, curated materials)

## IMPROVED DATA INFRASTRUCTURE & SYSTEM TRANSPARENCY

#### Centralized El data system. A

centralized, statewide El data system provides accurate, real-time counts of: Children waiting for services, provider shortages, zip-code level need. Data would also be used for staffing, resources allocation, and workforce planning.

## EXPANDED ACCESS AND FLEXIBILITY FOR CENTER-BASED SERVICES

#### Community-based El centers.

Policies around "natural environment" are updated to allow optional, accessible center-based El services including socialization opportunities, team-based care, and safety for hesitant providers.

## EXTENDED SERVICES BEYOND AGE 3 FOR CHILDREN WITH GAPS

**Interim supports.** Children who age out without immediate access to preschool or ECSE can continue receiving interim supports.

Creation of new policies that prevent abrupt termination of services when on viable transition replacement exists.



#### **Process & Engagement Opportunities**



WORKSHOP ONE
Understanding the System



WORKSHOP TWO
Future Framing



Policy Infrastructure



#### **Workshop Three: Prototyping Policy**

To ensure a successful engagement for workshop two, these are the next steps for ChiByDesign:

CO-DESIGNER
OUTREACH

We will continue outreach to achieve the ideal number of co-designers (18+).

Particularly looking for Parents and Caregivers

**WORKSHOP DATES** 

DEC

DEC

09

CENTRAL CHICAGO

WORKSHOP PLANNING & DELIVERY

ChiByDesign will design a 2.5 hour workshop for 18+ co-designers where co-designers will collectively prototype policies and supporting infrastructures needed to create the proposed future of early intervention.



ILLINOIS DEPARTMENT OF EARLY CHILDHOOD

# Co-designing the New Illinois Department of Early Childhood

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## **Service Design Overview**

The inaugural Illinois Department of Early
Childhood (IDEC) will combine services,
functions and responsibilities from three
departments (IDHS, ISBE, and DCFS) to rectify
many of the challenges that parents and
providers face when engaging with the early
childhood (EC) system.

To achieve the goal, we are engaging parents, caregivers, providers, intermediaries, state and other workforce roles to understand current needs, challenges and journeys when accessing and providing EC services and create:

- Phase 1: Service blueprint from a parent journey POV with pain points and opportunity areas to innovate
- Phase 2: Service blueprint 1 from a provider journey
   POV with pain points and opportunity areas to innovate
- 3. Both phases: Recommendations for service innovations

#### IDEC SERVICE DESIGN

### **Participant Recruitment**

#### In Phase 2, we are looking to engage perspectives:

- Limited English Proficiency (LEP), immigrant, undocumented, kinship and foster families navigating EC
- Caregivers from rural, suburban and Region 3, 5 (IDHS Map)
- Caregivers utilizing home visitation (including prenatal) and FFN, ECSE
- Male/Father perspectives
- Providers, intermediaries and workforce from various perspectives, services and settings (daycare home, group home day care, FFN, daycare center, EI, ECSE, OT, PT, educator, doula, advocacy, etc.)

Approx. start date March / April 2025\*

The team will share interest survey and other relevant information once Phase 2 kicks off.

#### Contact:

Surbhi Kalra, surbhi@chibydesign.com









## Discussion

- What are similar or familiar themes that we have discussed?
- 2. What is different?
- 3. What do we want to make sure the ChiByDesign team knows as they move forward?



## **Public Comment**





#### **Additional Opportunities**

- Child Care Funding Design Subcommittee: Today, Nov. 18, 1-2pm
- Transition Advisory Council: Today, Nov. 18, 5:30-7pm
- Funding Design Workgroup: Wed., Nov 19, 4:30-6pm
- Supporting Multilingual Learners Workgroup: Fri., Nov. 21, 9-10am
- Advisory Workgroup: Mon., Dec. 1, 4-5:30pm
- Transition Advisory Meeting, Tues., Dec. 9, 10am-3pm
- Home Visiting Funding Design Subcommittee: Wed., Dec. 10, 11:30am-1pm



#### **2025 Meetings**

Tuesdays, 12-1 p.m.

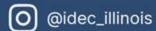
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